PRESENTATION

Collect-Data

Collect, check and protect your field data

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A platform to collect, check and use your information, without installing or managing anything yourself. This document presents Collect-Data to management, administrative departments and project managers: what it is, how it is deployed, what it costs, and what you gain from it.

3 ways to deploy
Hosted (SaaS), dedicated private cloud, or within your own infrastructure

13 modules
From first steps to security, 1.5 hours each by default

$400 / hour
Training rate, à la carte: you pay only for what you choose

Collect-Data at a glance

Collect-Data lets your organization create forms and databases to collect information on a computer or a phone, including in the field without a connection. Data is checked as it is entered, stored on a secure space, and turned into usable reports.

Collect-Data is built on REDCap, a platform developed at Vanderbilt University for research and widely used by research and health institutions. REDCap remains free at its core; Onair provides the infrastructure, security, configuration, support and training that make it a ready-to-use service.

What Collect-Data changes in practice

- **Fewer errors:** automatic checks flag an impossible date or an inconsistent amount before it is saved.
- **Centralized data:** no more Excel files scattered across people; one up-to-date source.
- **Full traceability:** every important action is recorded, so you know who did what, and when.
- **Predictable costs:** a clear monthly plan, which can be changed at any time.
- **Controlled skills growth:** optional training, with a known cost upfront.

The problem we solve

Today, often	With Collect-Data
Excel files sent by email, in several versions	One shared space, with rights set per person
Errors discovered during analysis, sometimes too late	Checks at data entry that prevent most errors
Data that is hard to find or to justify	A history of actions, ready to present
Dependence on one person or one computer	A hosted service, reachable from any device
Unpredictable IT spending	A monthly plan, with controlled changes

The solution at a glance

Collect-Data links three elements: the people who collect data, your management space, and a reliable data service. Payment goes through PayPal, and every payment is verified before activation.

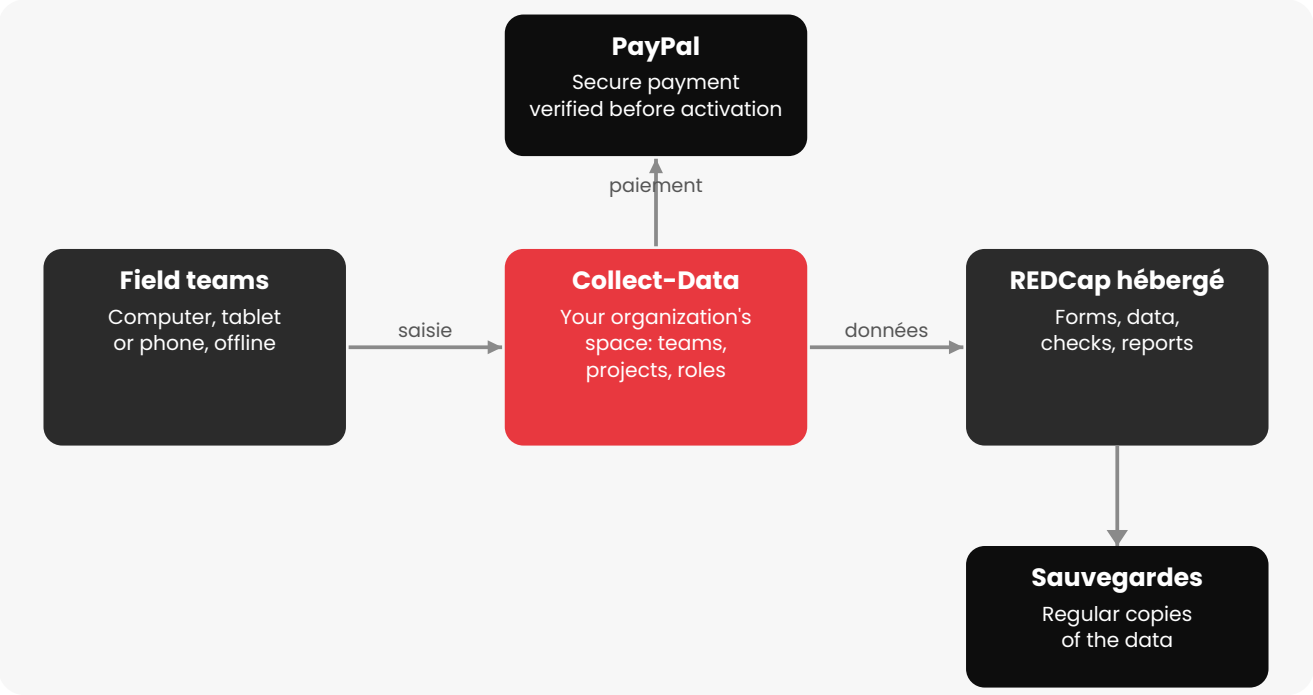


Diagram: how Collect-Data works overall.

How it works

1. **Create your space** — Choose a plan
2. **Invite your team** — Each person chooses a password
3. **Design** — Build the forms
4. **Collect** — Entry on computer or phone
5. **Track and decide** — Reports and dashboard

Steps of use, from creating your space to exploiting the results.

Three ways to deploy Collect-Data

Collect-Data adapts to your organization's IT policy. The software is the same in all three cases; what changes is where your data lives and who runs the infrastructure.

Version	For whom	Where the data lives	Who runs the infrastructure
SaaS (REDCapaaS) Hosted, multi-tenant	Teams starting a study or project; small and medium organizations	Onair infrastructure, in a space reserved for your organization	Onair: updates, monitoring and backups included
Dedicated private cloud Environment for you alone	Multi-site organizations without enough in-house IT staff	A dedicated environment, isolated from other clients	Onair, with capacity adjusted to your growth
On-premise In your infrastructure	Hospitals, universities, bodies bound by data residency rules	Your own servers, in your data center	Your team, with skills transfer and Onair support

SaaS

Your institution can display its brand on the login page, with encryption keys specific to your space. No servers to manage: setup takes a few working days.

Dedicated private cloud

A reserved environment, with redundant servers and scaling to your needs. Suited to demanding multi-site deployments.

On-premise

Sizing, firewall configuration, role-based access control and network isolation. Your team receives full administration training.

The dedicated private cloud and on-premise versions are quoted, after a technical discussion. Availability commitments are specified in the service contract.

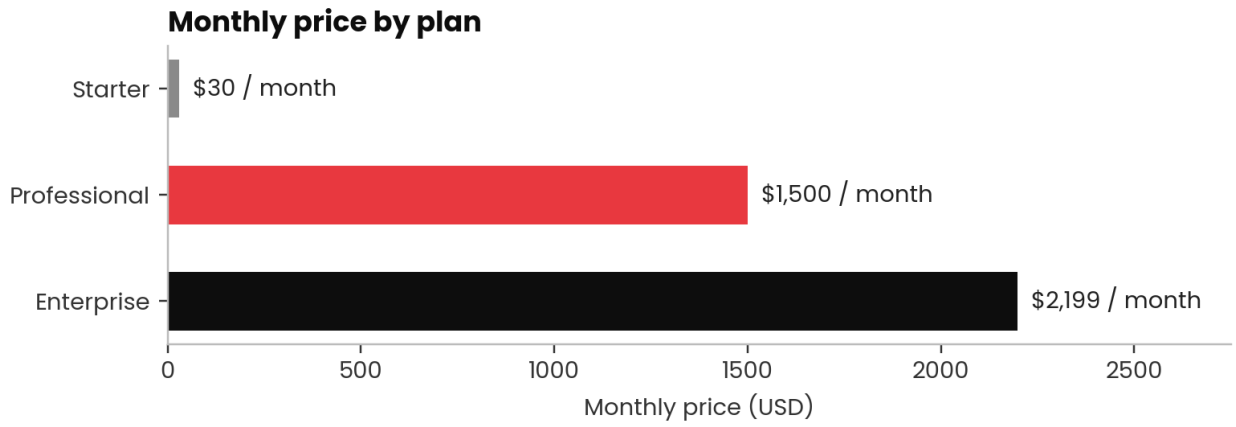
Collect-Data Ultimate

For clinical research networks and pharmaceutical laboratories: on-premise or private cloud hosting of your choice, custom integrations and modules, 24/7 support with tailored commitments. Pricing is quoted according to the architecture chosen.

Our plans

Three self-service plans cover needs from a single person to a large institution. Each plan includes hosting, maintenance, backups and the support level that matches it.

	Starter	Professional	Enterprise
For whom	One person or a small study	A team or several sites	A large institution
Monthly price	$30	$1,500	$2,199
Annual payment	12% discount	$15,840 per year	$23,223 per year
Setup fee	None	$750 (one time)	$1,200 (one time)
Users	1	50	500
Projects	3	500	1,000
Storage	2 GB	200 GB	500 GB
Mobile app	Yes	Yes	Yes
Brand customization	No	No	Yes
Support	Community and email	Priority email, 24 h	Direct line and account manager



Monthly price by plan. Amounts are in US dollars (USD).

Additional services

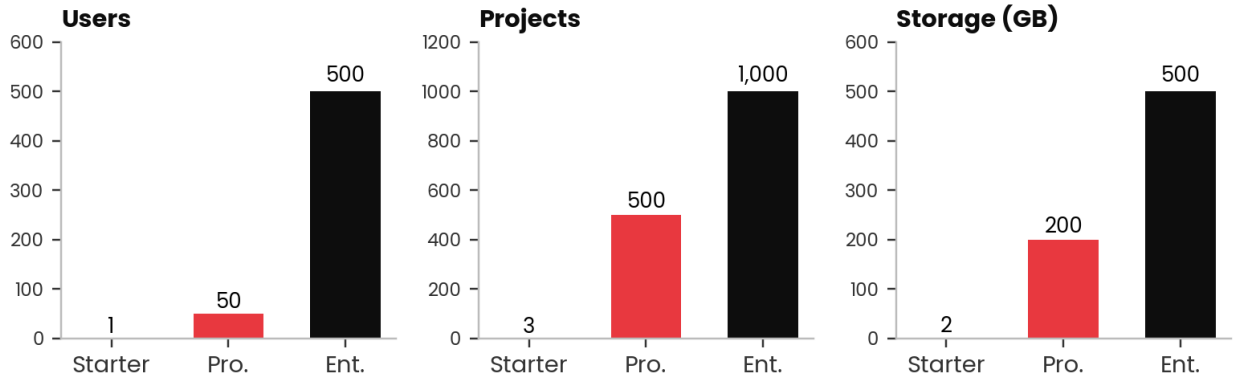
Beyond the plan, some one-off needs can be covered. Each service is priced after a short discussion, to reflect the real complexity of your project.

Service	What it includes	Indicative price
Custom project build	Form design, advanced logic and access rights, by REDCap specialists	From $1,500
Data migration	Secure extraction from Excel, Access or another platform, with checks on the result	From $500
Integration and API	Connection to your existing systems, electronic patient records, mobile app, analytics tools	From $800
Compliance package	Audit documentation, electronic signature and access policy, data management plan	$2,000
Onboarding training	Two-hour interactive session for the core team, with recording and reference guide	See the Training section

Capacity and daily tracking

Each plan sets a limit on users, projects and storage. The organization's administrator can see at any time where the space stands, in the **Team** tab of the workspace.

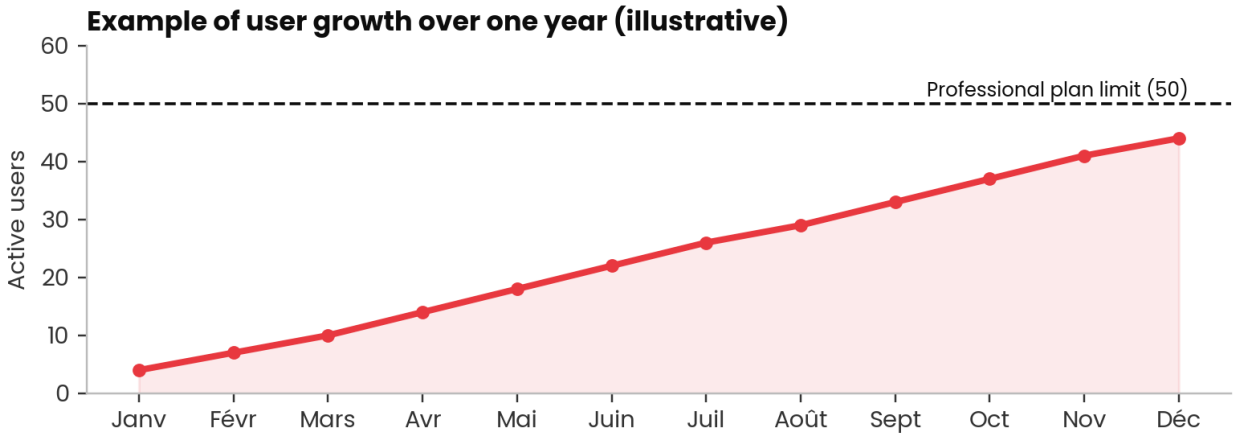
What each plan includes



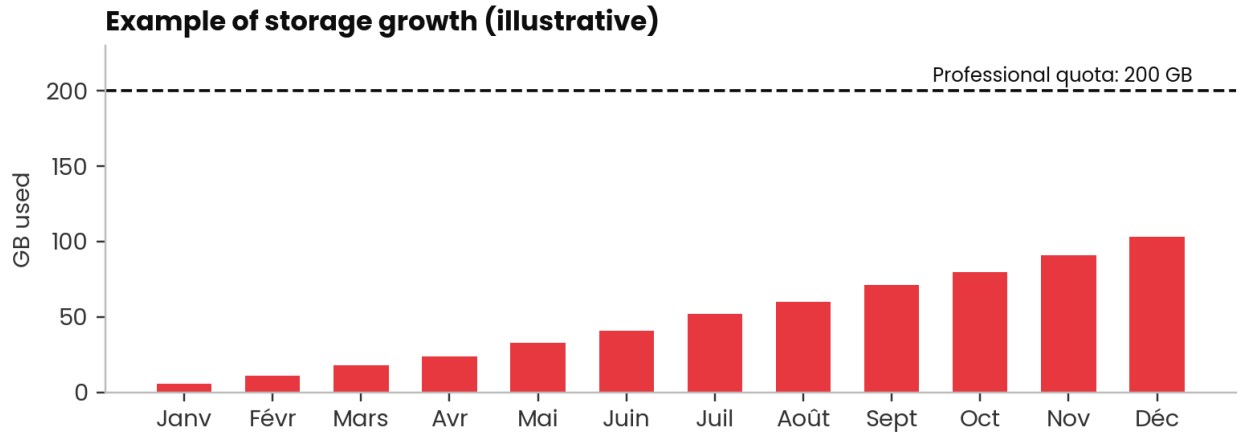
Limits included in each plan.

What you track

- **Users in use**, against the number included in the plan.
- **Ready projects**, against the plan limit.
- **Storage used**, in GB and as a percentage, updated every night.
- **30-day trend**, to anticipate a plan change.



Illustrative example: a team that grows steadily. Its plan should change before it reaches the limit.



Illustrative example: storage grows with the data collected. Tracking helps anticipate the move to a higher plan.

Changing plan, whenever you want

The team's principal user can change the plan from the workspace, directly, with a secure payment. Two options are offered:

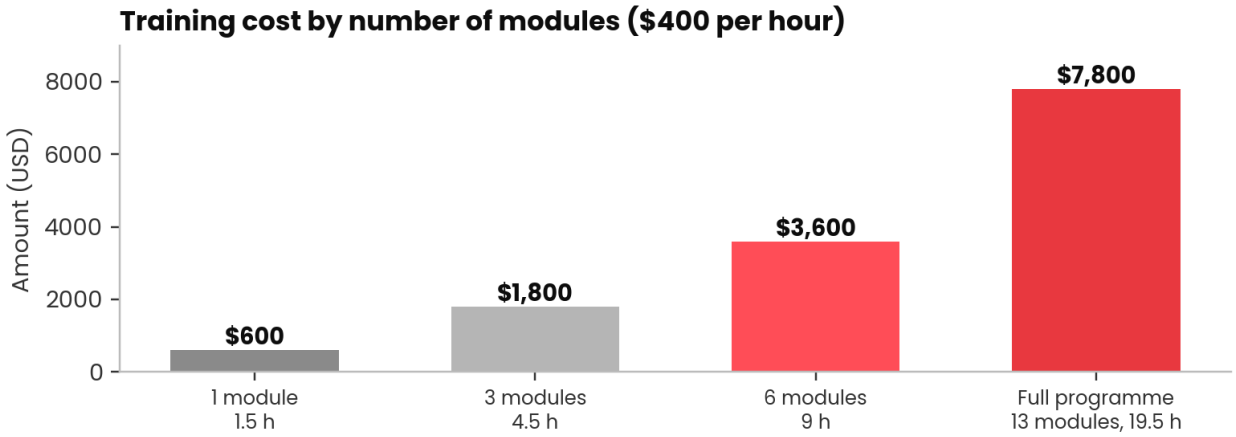
- **Immediately:** the new plan applies right away. The user can pay the difference for the current month, or the full price of the new plan.
- **At the next renewal:** the change takes effect on the renewal date. This is how to reduce a plan without interruption.

A move to a lower plan is only possible at renewal, and only if the team's number of users fits the new plan.

Training: skills, à la carte

Training is optional. It is for teams that want to use Collect-Data to its full potential: designing good forms, improving data reliability, preparing reports and securing access.

Each module lasts **1.5 hours** by default, and can be extended for practical exercises on your own projects. The rate is **$400 per hour**. You pay only for the modules you choose.



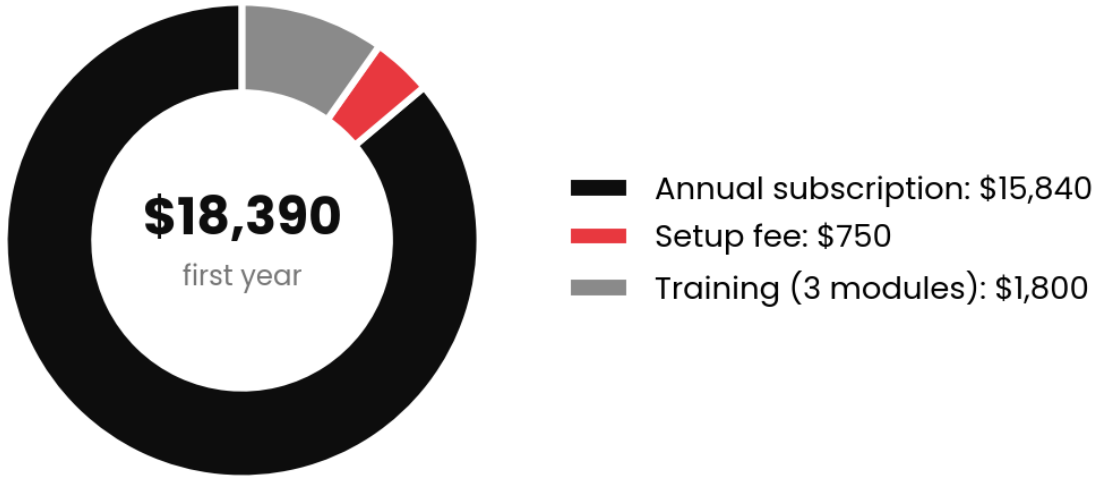
Training cost by number of modules.

No.	Module	What the team learns	Duration	Price
1	Getting started	Navigate the tool, understand each role	1.5 h	$600
2	Designing forms I	Create clear questionnaires, choose the right answer types	1.5 h	$600
3	Designing forms II	Show the useful questions, calculate automatically	1.5 h	$600
4	Surveys and reminders	Send invitations and automatic reminders	1.5 h	$600
5	Follow-up over time	Manage visits, stages and repetitions	1.5 h	$600
6	Data management	Import, export, manage access by team or site	1.5 h	$600
7	Advanced features	Integrations and mobile app: what is possible	1.5 h	$600
8	Data quality	Prevent and correct errors before they cause problems	1.5 h	$600
9	Real project	Build a real project from A to Z, with a trainer	1.5 h	$600
10	Going live	Test, validate and launch a project safely	1.5 h	$600
11	Security and confidentiality	Who can see what, and how to protect information	1.5 h	$600
12	Reports and analysis	Produce tables and exports for management	1.5 h	$600
13	User experience	Make forms easy to fill in, even on a phone	1.5 h	$600

Full programme: 13 modules, or 19.5 hours, for $7,800. Modules are chosen freely.

Example investment

Here is a concrete example for an organization that chooses the Professional plan, pays its annual subscription and the setup fee, and takes three training modules. This scenario is illustrative: each organization has its own amount.



Breakdown of the first-year investment (example).

Item	Calculation	Amount
Professional plan, annual	Annual payment of the plan	$15,840
Setup fee	One time	$750
Training	3 modules × 1.5 h × $400	$1,800
Total first year		**$18,390**

What this investment replaces or avoids

- Time spent consolidating Excel files and correcting entries.
- Reliance on an IT provider for hosting, updates and backups.
- The risk of scattered data that is hard to justify to funders.

Security and trust

The trust of teams and partners rests on four principles, built into Collect-Data from the start.

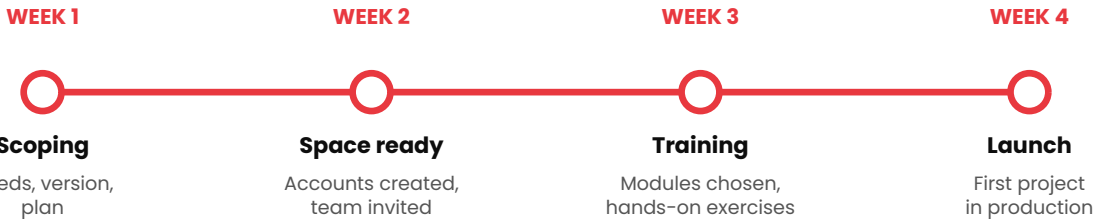
Principle	What it means for you
Controlled access	Each person has their own login. Rights are given by role and by project.
Hosted data	Your data is kept on a dedicated space, with regular backups.
Traceability	Important actions are recorded: who, what, when.
Verified payments	Each payment is confirmed with PayPal before any activation or plan change.
Confidentiality	Sensitive information is visible only to authorized people.

Managing access simply

The administrator invites colleagues, assigns a role, and can suspend an access at any time. A person who forgets their password resets it themselves, by email and phone.

Getting set up

A typical rollout takes a few weeks, depending on team size and the chosen version. The timeline below is an example, adapted to each organization.



Typical rollout timeline (example).

What Onair takes care of

- Creating your space and your team's accounts, or installing on your infrastructure.
- Support on your first forms and first reports.
- Follow-up of your requests by email, with a reply within one working day.
- Updates and monitoring of the service, with no action on your part (hosted versions).

Frequently asked questions

Question	Answer
Do we need to install software?	No for the hosted version: Collect-Data runs in a browser, on a computer or phone. For the on-premise version, installation takes place in your infrastructure.
Do we own our data?	Yes. You remain the owner of your data.
Where is our data stored?	In the hosted version, on Onair infrastructure, in a reserved space. In private cloud or on-premise, in the environment you choose.
Can we use our own domain name?	Yes, for hosted versions: your institution can display its address and brand on the login space.
Can we collect data offline?	Yes, with the mobile app, in the field. Data is sent as soon as the connection returns.
Can we change plan?	Yes, at any time. A higher plan applies immediately; a lower plan applies at renewal.
What if we reach the user limit?	No more people can be added. Simply move to a higher plan.
How do we pay?	By PayPal, with a bank card or a PayPal account. Every payment is verified before activation.
Can we invite our colleagues ourselves?	Yes. Each person receives an email to choose their password.
What if we forget our password?	The person requests a reset with their email and phone, then chooses a new password.
Can we stop the service at any time?	Self-service plans can be cancelled at any time. Quoted versions are governed by their contract.
How long does training take?	1.5 hours per module, extendable to your needs. You choose the number of modules.

Contact us

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Next step

- Choose the version that matches your IT policy: hosted, private cloud or on-premise.
- Choose the plan that matches the size of your organization.
- Decide whether training would help your team, and which modules to choose.
- Contact us to get started.

The amounts in this document are indicative, in US dollars (USD). A firm quote is issued before any setup.